

myPayment

Dagang Net Payment System (myPayment)

myPayment - Agent Module User Manual

Prepared by Dagang Net Technologies Sdn Bhd Version 0.1

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Section 1. Introduction

1.1. What is myPayment?

Financial Services Payment Gateway (myPayment) is a system that facilitates online payment for the following products and services;

- Duty Payment to Kastam Diraja Malaysia
- Permit Payment to Permit Issuance Agency
- eSijil3P Payment to Federal Agricultural Marketing Authority (FAMA)
- Bill Payment to DNT
- Other new trade facilitation and non-trade facilitation products and services

1.2. How does myPayment Benefit Me?

- It's convenient Transaction can be made online via multiple browsers and devices
- Mobility Transaction can be performed regardless of location over internet connection
- Real Time Information Data and information on transactions will be updated via and into the system as they take place
- Online Statements/ Reports All required statements and reports on transactions that take place will be made available online based on the type of logins
- Security: Online transactions eliminate the needs of physical cash or cheques transactions over the counter
- Daily online Reconciliation Ability to check and trace funds accurately to provide efficiency in funds management and optimizing the gains from interest rates and services provided by the banks.

1.3. Who Should Read This Publication?

myPayment user manual is designed to accommodate the specific requirements of each user. This publication (or topic collection) is intended for:

i. Agent

Enabling the user to make online payments and maintenance through myPayment.



1.4. Requirements to use myPayment

myPayment is a web based application. Therefore, there is no installation required. All is needed are:

- Personal Computer / Laptop / Notebook installed with web browsers as follows:
 - Microsoft Internet Explorer 10 and above
 - Mozilla Firefox version 31 and above
 - Google Chrome version 40 and above
- Internet Connection
- PDF Viewer/Reader (To view the report)

1.5. About This Publication

This publication is to provide overview on how myCARGO users can make online payment for duty, permit, eSijil3P fee or other new trade or non-trade facilitation products and services, view payment report and have a better understanding of the myPayment system with step-by-step instructions.

1.6. Support Information

Should there be any issues arising from the use of myPayment, please contact Dagang Net's Careline;

Call our CARELINE at **1300 133 133** or email to careline@dagangnet.com

CARELINE is available 24 hours daily, including public holidays



1.7. Convention

Icon / Button	Description	Function (s)
Sign In	Sign In	To sign into the myPayment application
LOGOUT	Log out	To log out of the myPayment application
Q Search	Search	To search for a particular list
♡ Reset	Reset	To undo changes
H	Previous	To go to previous/first page of a list
Н	Next	To go to next/last page of a list
i	Calendar	To view calendar
•	Dropdown list box	To select a particular page, number of rows, an item, or task from a list
≭ Close	Close Button	To close a pop-up window
0	Radio Button	To select item
Cancel	Cancel Button	To exit / return
ENGLISH	English Language Button	To change language to English
BAHASA	Bahasa Language Button	To change language to Bahasa
Confirm /	Confirm Button	To confirm and proceed to next step
≛ Save	Save Button	To save changes made
Submit	Submit Button	To submit the application
Q Search	Search Button	To search for particular list
Q	View Button	To view bank account details
/	Edit Button	To edit bank account
Ô	Delete Button	To delete bank account
Agree and Continue →	Agree and Continue Button	If agree with the Terns & Conditions and continue with the transaction



1.8. Abbreviation

Abbreviation	Definition
Dagang Net	Dagang Net Technologies Sdn Bhd
СРМ	Customer Profile Management
ROC No	Registrar of Companies No.
iCAMS	Dagang Net's Online Registration System
FPX	Financial Process Exchange



Section 2. Getting started with myPayment

2.1. Log In

Before logging in, you must ensure that you have the correct username and password.

- You may login via https://mypayment.dagangnet.com.my
- myPayment is supported by Google Chrome, Microsoft Internet Explorer and Mozilla Firefox.

To login, please follow the steps below:

2.1.1. Launch Browser



i. In your PC's Desktop, double click the browser to launch it.

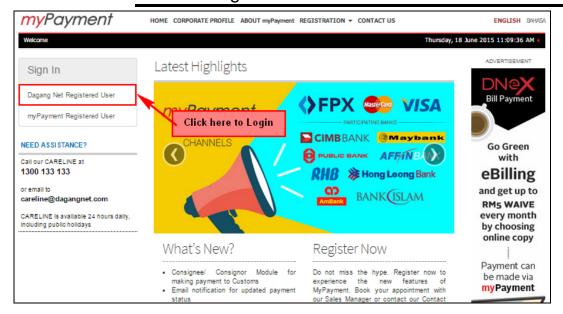
2.1.2. Enter URL (Uniform Resource Locator) at Address Bar



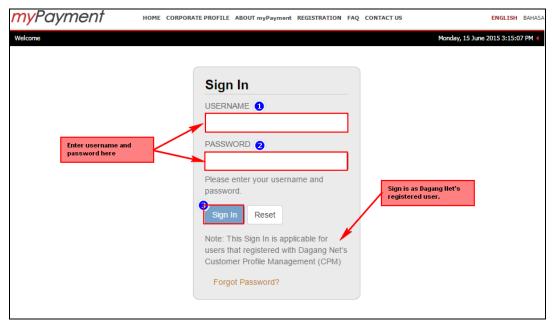
- ii. In the browser, go to address bar.
- iii. Enter: https://mypayment.dagangnet.com.my



2.1.3. Log in Users



i. To login, click on Dagang Net Registered User and below screen will appear.

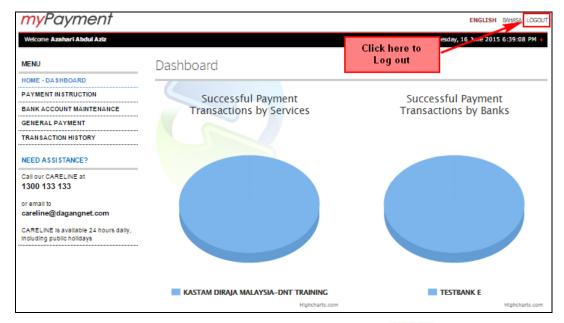


- ii. Enter the username and password that was registered with DagangNet (iCAMS)
- iii. Click on Sign In to login.

2.2. Log Out

Once done with the payment, please log out from myPayment as in steps below;

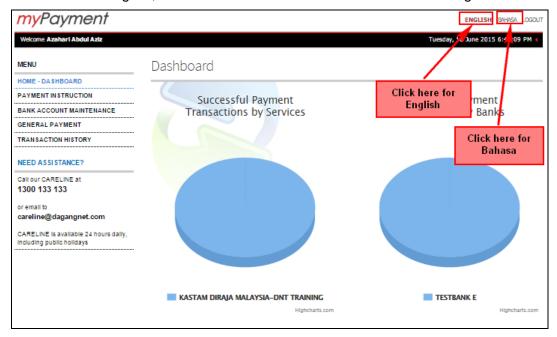




 i. On the top right corner of the page, click the LOGOUT as in image above to log out

2.3. Change the Language

This system is available in tow (2) languages, which are English and Bahas Malaysia. To change the language, at the top right corner of the page, click on the ENGLISH for English, and click on BAHASA for Bahasa as shown in image below.





Section 3. Users

Agents who had registered with iCAMS can use the same username and password to login into myPayment and make payment. Admin is allowed to create up to four (4) users as below;

3.1. Admin User

This user can maintain (add, edit, delete) the bank account details. To maintain the bank account, please see; *Bank Account Maintenance*.

Admin user can also create the login credentials for all groups' users as follow;

Type of user	Roles
Super user	 User who has a role of creator, authorizer and viewer in the system. Small organizations will have Super User who can perform all related activities in the system
Creator	- User who can create, edit and delete Payment Instructions
	- User who can view payment status
	- User who can view transaction history
	- User who can view payment status
	- User who can view and extract payment report
Authorizer	User who can delete, reject and submit the Payment Instructions
	- User who can view payment status
	- User who can view transaction history
	- User who can view payment status
	- User who can view and extract payment report
Viewer	- User who can view payment status
	- User who can view transaction history
	- User who can view payment status
	- User who can view and extract payment report

3.1.1. Add New User

To create these users, please follow the steps below;

- i. Agent who had registered with an active account with Dagang Net can login into iCAMS to create the other 4 users.
- ii. Login into iCAMS as in image below

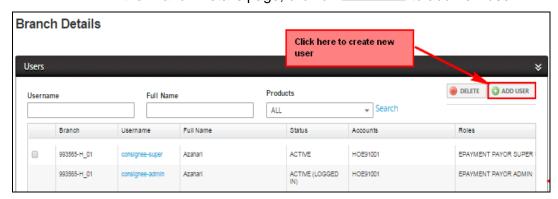




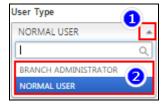
iii. Click on setting and then click on branch details as in image below



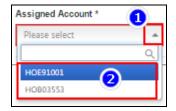
iv. In the Branch Details page, click on ADDUSER to add new user.



- v. In the User Profiles page, enter the new user details as below.
- vi. Create the new user name, password and User ID number (IC number, passport, etc)
- vii. Choose the user type (Normal User)



viii. Choose the Assigned Account for the user

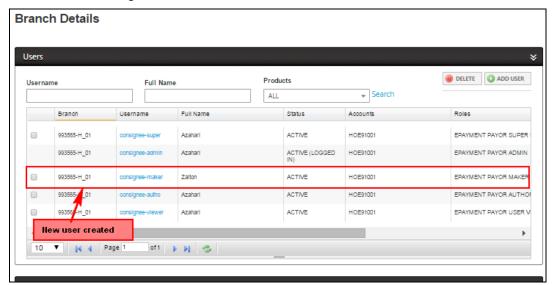




ix. Choose the Assigned Roles for the new user. Please see *Admin User* for type of users and its roles.



- x. Click on Submit
- xi. The new user is created and displayed in the Branch Details as in image below



3.1.2. Delete User

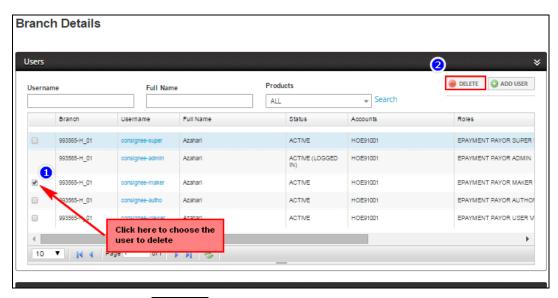
Admin user can also delete a user if necessary, as in steps below;

- i. Login into iCAMS with Admin ID
- ii. Click on setting and then click on branch details as in image below

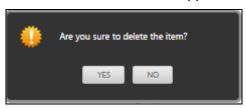


iii. In the users list, click on the to select the user to delete as in image below





- iv. Click on pelete to delete the user
- v. A confirmation to delete the user will appear as below.



vi. Click Yes, and the user will be deleted.

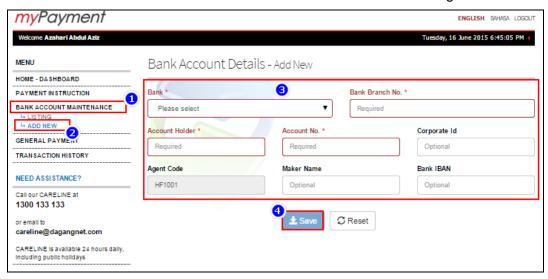


Section 4. Bank Account Maintenance

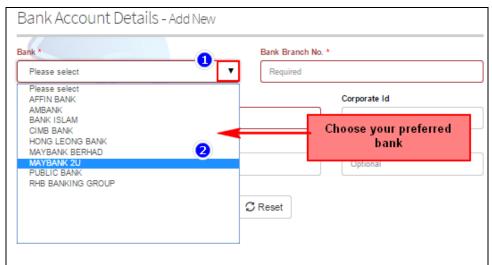
4.1. Add New Bank Account

Admin or Super user can add new bank account to be used in the payment process. Below steps will show how to add the new bank account.

- i. On the left side, click on BANK ACCOUNT MAINTENANCE
- ii. Click on had new bank account as in image below



iii. Click on to add the bank name as in image below



- iv. Choose your preferred bank.
- v. Enter the Branch No, Account Holder Name and Account No or any other information as required.
- vi. Agent Code can be seen as in image below. No need to enter the code.

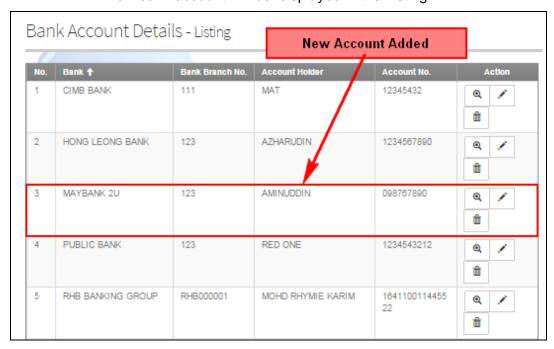




- vii. Click on Save or Reset to reset the information.
- viii. A notification of successfully added the bank details will appear.

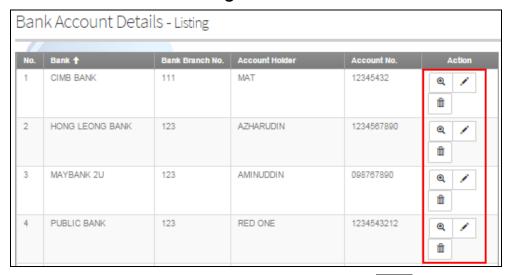


ix. New bank account will be displayed in the Listing .

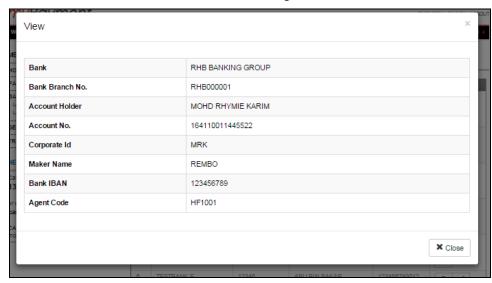




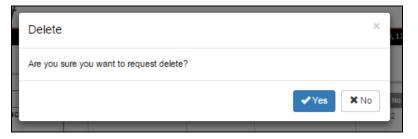
4.2. Bank Account Listing



i. In the Bank Account Details- Listing, click on to view the Banks account details as in image below.



- ii. Click Close the window and back to the listing screen.
- iii. Click on to edit the bank details.
- iv. Click on to delete the preferred account. A notification to delete the bank account will appear as below. Click to continue.

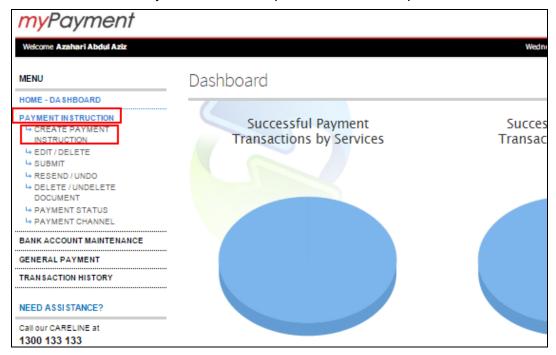




Section 5. Payment Instruction

5.1. Create Payment Instruction

To create a Payment instruction, please follow the steps below;

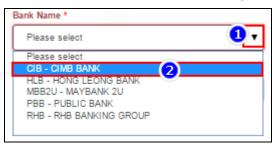


- i. In the main page, click on PAYMENT INSTRUCTION
- ii. Click on STRUCTION to open the Payment Instruction page as in image below.

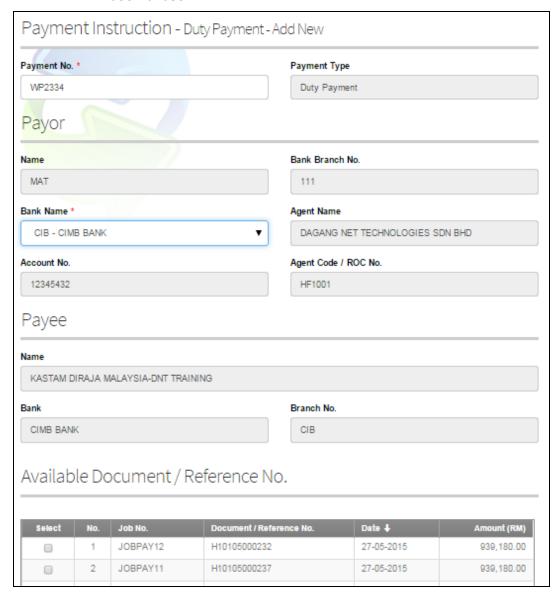
Payment No. * Required				Payment Type		
Required			Du	ty Payment		
ayor	1					
Name			Bank	Bank Branch No.		
ank Name			Agen	t Name		
Please se				GANG NET TECHNOLOGIES	SDN BHD	
Account No.			Agen	Agent Code / ROC No. HF1001		
			HF			
Payee						
ame						
	DIRAJA N	MALAYSIA-DNT TRAIN	IING			
ank			Branc	ch No.		
CIMB BAN	K		CIE	В		
Select	No.	Job No.	Document / Reference No	Date ↓	Amount (RM)	
	4			27.05.2045		
	1 2	JOBPAY12 JOBPAY11	H10105000232	27-05-2015 27-05-2015	939,180.00	
	2 3	JOBPAY11 JOBPAY10	H10105000232 H10105000237 H10105000220	27-05-2015 27-05-2015 27-05-2015	939,180.00 939,180.00 939,180.00	
0	2	JOBPAY11	H10105000237	27-05-2015	939,180.00	
0	2	JOBPAY11 JOBPAY10	H10105000237 H10105000220	27-05-2015 27-05-2015	939,180.00 939,180.00	
	2 3 4	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP03	H10105000237 H10105000220 H10105000025	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00	
	2 3 4 5 6 7	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP03 9EOP005A	H10105000237 H10105000220 H10105000025 H10104000580 H10104000581 H10904000164	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 16,133,425.20 238,924.20 900,001.20	
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	2 3 4 5 6 7	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP03 9EOP005A	H10105000237 H10105000220 H10105000025 H10104000580 H10104000581 H10904000164	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 16,133,425.20 238,924.20 900,001.20 16,133,425.20 65,358.15	
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	2 3 4 5 6 7 8 9 10 11 12	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP03 9EOP005A 1EOP05 9EOP002 9EOP003B 9EOP005 1EOP03C	H10105000237 H10105000220 H10105000025 H10104000580 H10104000581 H10904000184 H10104000557 H10904000157 H10904000159 H10904000185 H10104000555 H10104000555	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 18,133,425.20 238,924.20 900,001.20 18,133,425.20 65,358.15	
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OTAL RECO	2 3 4 5 6 7 8 9 10 11 12 13 14 15 DRDS:	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP05 1EOP05 9EOP005A 1EOP05 9EOP002 9EOP003B 9EOP005 1EOP03C 1EOP03C 1EOP03B K2ADMCG21C	H10105000237 H10105000220 H10105000025 H10104000580 H10104000581 H10904000184 H10104000557 H10904000157 H10904000155 H10904000155 H10104000555 H10104000555 H10104000584 H1010400038	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 16,133,425.20 238,924.20 900,001.20 16,133,425.20 65,358.15 652,004.70 950,000.20 238,924.20 652,004.70 238,924.20 167,600.00	
DTAL RECC	2 3 4 5 6 7 8 9 10 11 12 13 14 15 DRDS:	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP05A 1EOP05A 1EOP05 9EOP005A 1EOP05 9EOP002 9EOP003B 9EOP005 1EOP03C 1EOP03C 1EOP03B K2ADMCG21C	H10105000237 H10105000220 H10105000025 H10104000560 H10104000561 H10904000167 H10904000157 H10904000159 H10904000155 H10104000555 H10104000564 H10104000584 H1020400038	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 16,133,425.20 238,924.20 900,001.20 16,133,425.20 65,358.15 652,004.70 950,000.20 238,924.20 652,004.70 238,924.20 167,600.00	
DTAL RECC	2 3 4 5 6 7 8 9 10 11 12 13 14 15 DRDS:	JOBPAY11 JOBPAY10 K8080501T 1EOP05A 1EOP05A 1EOP05A 1EOP05 9EOP005A 1EOP05 9EOP002 9EOP003B 9EOP005 1EOP03C 1EOP03C 1EOP03B K2ADMCG21C	H10105000237 H10105000220 H10105000025 H10104000580 H10104000581 H10904000184 H10104000557 H10904000157 H10904000155 H10904000155 H10104000555 H10104000555 H10104000584 H1010400038	27-05-2015 27-05-2015 08-05-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015 30-04-2015	939,180.00 939,180.00 870,000.00 16,133,425.20 238,924.20 900,001.20 16,133,425.20 65,358.15 652,004.70 950,000.20 238,924.20 652,004.70 238,924.20 167,600.00	



- iii. All information in red is mandatory.
- iv. For Payment No, enter the number manually. Any number is accepted as long it is different for each payment instruction. For example, T100, T101, T102 etc.
 - v. Click on to add bank Name as in image below.

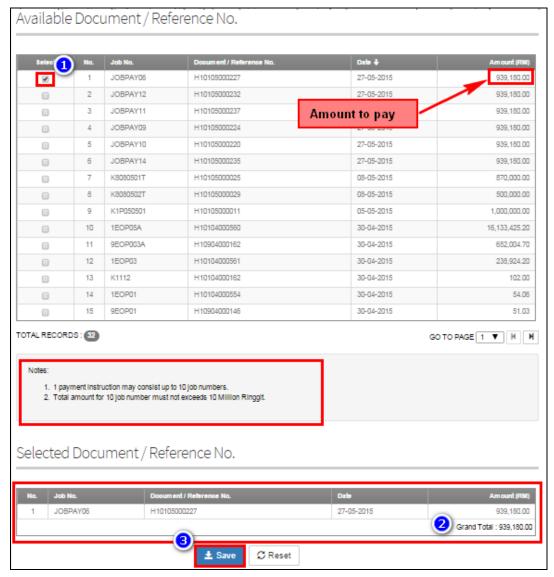


vi. All bank details will be included automatically once the bank had been chosen.





- vii. In the Available Document/ Reference No. section, click on to choose the payment to be make.
- viii. 1 payment instruction may consist up to 10 job numbers, but the total amount for all 10 job number must not exceed 10 Million Ringgit. For example, if one job number had amounted to 10 Million Ringgit, only this transaction is allowed to be created. For any payment instruction that required amount exceeding 10 Million Ringgit, please contact your bank for the arrangement.



- ix. Once job was chosen, it will be display at the bottom of the page.
- x. Please check the grand total, and make sure it does not exceeding 10 million ringgit.
- xi. Click to save the payment transaction.
- xii. A successful notification will appear as below

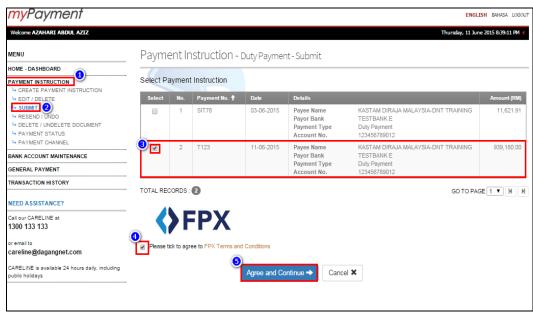




xiii. Click Close to close the notification

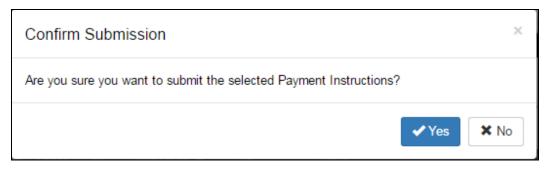
5.2. Submit Payment Instruction

After successfully creating the payment instruction, user will be directed to the Submission page as in image below. User can also manually go to this page by click on the PAYMENT INSTRUCTION and then the SUBMIT located at the menu section on left side of the page.



- i. In the Submit page, click on to select the payment instruction to pay.
- ii. At the bottom, click on if you are agree with the FPX Terms and Condition. Please click on FPX Terms and Conditions to read.
- iii. Click on Agree and Continue → to continue the payment.
- iv. A confirm Submission notification will appear as below. Click





v. A successful submitted notification will appear as in image below.



vi. Click Close to close the notification and the page will be directed to the Payment Channel as image below.



- vii. Again, click on if you are agreeing with the FPX terms and condition. Please click on FPX Terms and Conditions to read.
- viii. Click on your bank logo as in image above, which will be directed to your preferred bank page.

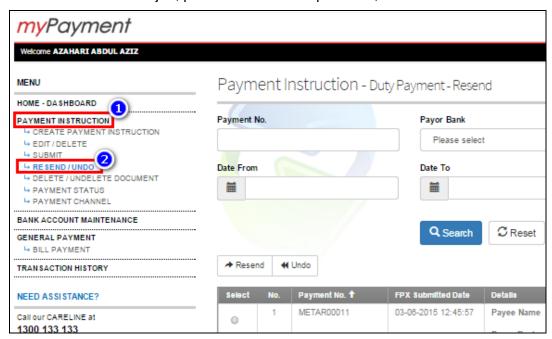
5.3. Resend/ Redo Payment Instruction

This section allows users to resend or resubmit their failed job. A failed job might due to certain reason, which will be display in the Resend section.



For example, due to insufficient fund, where users can change the bank account and resend the job.

To resend the job, please follow the steps below;

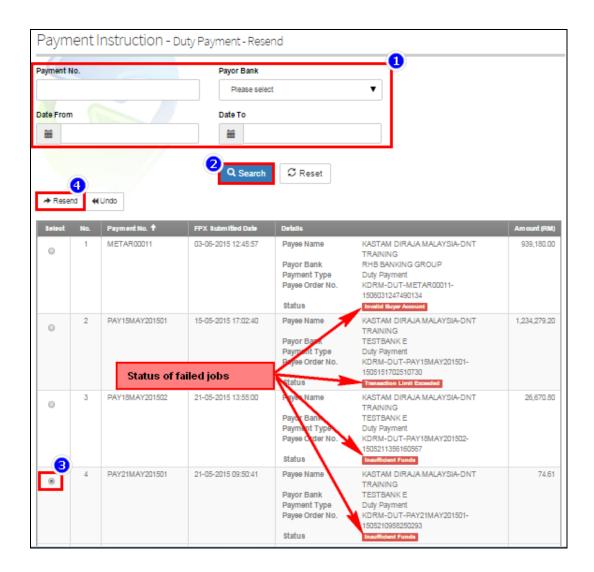


- i. Click on PAYMENT INSTRUCTION and then on Resend page to
- ii. All failed job will be displayed in this section, with the status.
- iii. User can search the job by Payment No, Payor Bank or Date.
- iv. To search by Payor Bank click on 🔽 to select the bank or,
- v. To search by transaction date, click on view the calendar and select the From and To date.



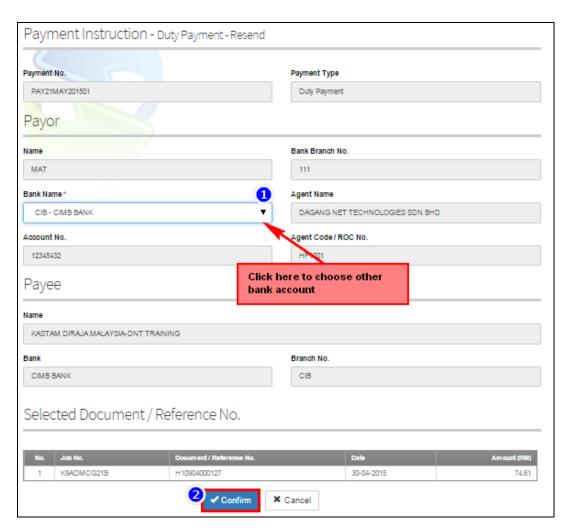
- vi. Click on Q Search to search the job.
- vii. The failed jobs will be listing out in a table with its details and statuses.





- viii. Click on to select the job to resend.
- ix. Then, click on resend the selected job.
- x. The job details will be display as in below image. User can edit their bank name here. Click on to select other bank name.





- xi. Click on to confirm to continue the transaction.
- xii. A resend successful notification will appear as below. Click on ** Close to close the notification.



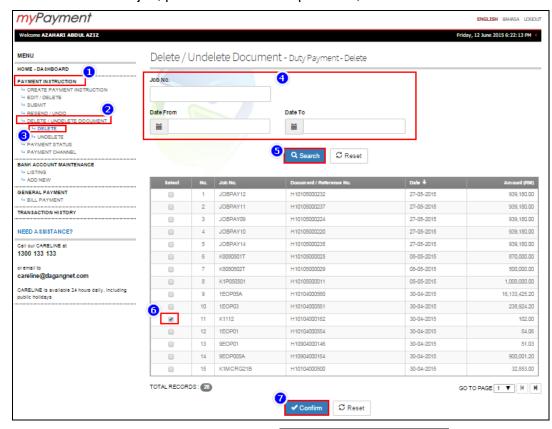


5.4. Delete/ Undelete Document

This section allows users to delete a job which had been paid manually. It also allowed users to undelete the deleted job, in case it was mistakenly done.

5.4.1. Delete

To delete a job, please follow the steps below;



- ii. Users can search for the job by Job No or Date (click on to select the date)
- iii. Click on Q Search to search.
- iv. Click on to select the job to delete
- v. Click on Confirm to delete the job.
- vi. A successful deleted notification will appear as per image below.
- vii. Click on stoclose the notification.

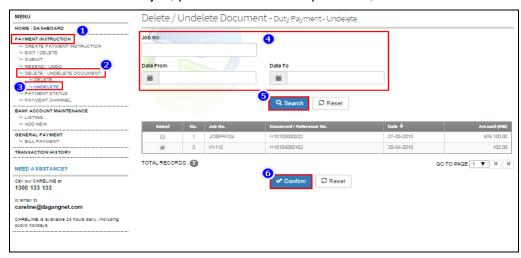




5.4.2. Undelete

All deleted job will be display in this section. Users can undelete the job, which will allow users to make payment for the undelete job.

To undelete a job, please follow the steps below;



- i. To view the Undelete page, click on PAYMENT INSTRUCTION and then on
- ii. Users can search for the job by Job No or Date (click on to select the date)
- iii. Click on Q Search to search.
- iv. Click on to select the job to undelete
- v. Click on Confirm to undelete the job.
- vi. A successful undeleted notification will appear as per image below.
- vii. Click on ** close the notification.



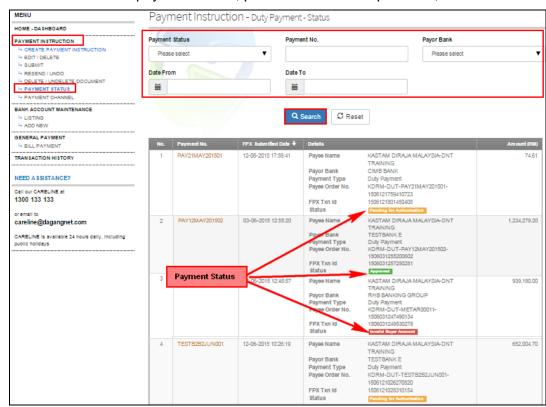


5.5. Payment Status & Reports

This section contains all the Payment Instruction/ job statuses. Consignee can view all their payment transactions made by them or by their agent.

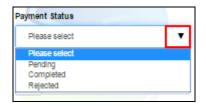
5.5.1. Payment Status

To view the payment status, please follow the steps below;



- i. To view the Undelete page, click on PAYMENT INSTRUCTION and then on
- ii. Users can search for the job by Payment Status, Payment No, Payor Bank or Date (click on to select the date)
- iii. To select the Payment Status, click on to view the status list.

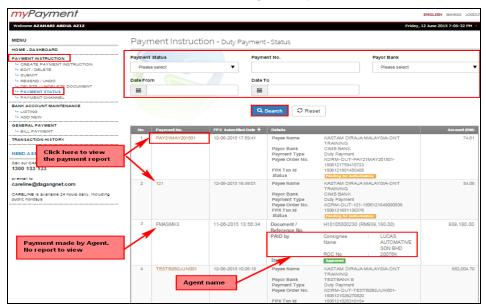




- iv. Click on search and the list of job status will be display.
- v. Payment status will be displayed as in image above. Each status have different colour. For example, red for Invalid Buyer Account, and green for Approved.

5.5.2. Payment Report

Consignee can also view and print a report from here. However, consignee can only view the payment report that was paid by them only. If the agent had made the payment for them, consignee can only view the transaction in listing, not the report. The report will be available for the agent only.



- i. To view the payment reports, click on the payment no, for example PAY21MAY201501
- ii. The report will be view as example below. Consignee can save or print this report.



Dagang Net Technologies Sdn Bhd **Financial Services Payment Gateway** Payment Report

Print Date : 12-06-2015 Payment Status : Pending for Authorization

Payment No. : PAY21MAY201501

Payor Information Forwarding Agent Information

Name : MAT Agent Name : DAGANG NET TECHNOLOGIES ROC No. : 177974 SON BHD

Bank Name : CIMB BANK Agent Code : HF1001 Declaration Software Account No. : 12345432 : MyCargo

Payee Information

: KASTAM DIRAJA MALAYSIA-DNT TRAINING

Bank Name : CIMB BANK

Payment Details

Payment Type : Duty Payment

 No.
 Joh No.
 SMK Registration No.
 Dutty Payment Date

 1
 K9ADMCG21B
 H10904000127
 30-04-2015
 74.61

74.61

Payment Instruction

: EDITST2014010 Mailbox / EDI No.

Message Reference No. BNMHF100115043016171K9ADMCG21B

File Name

: 30-04-2015 04:17 PM Submission Date

myPayment Received Date

Bank Debit Request Message

myPayment No. / Payee's Order : KDRM-DUT-PAY21MAY201501-1506121759410723

Submitted to Bank on : 12-06-2015 05:59 PM

Bank Debit Response

: 1506121801450408 FPX Transaction ID. : 12-06-2015 05:59 PM : Pending for Authorization Debit From Bank on

Bank Credit Response

Credit to Payee on Status

Credit Advice Message

Credit Advice No. File Name Submitted to SMK on

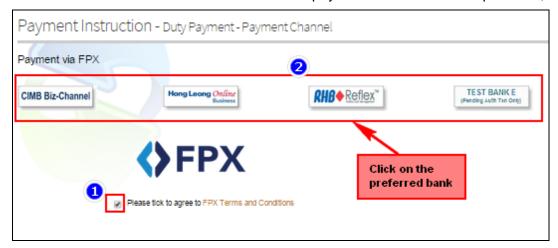
myPayment Message History

Date / Time No. Description 12-06-2015 05:59 PM 1 Processed payment instruction from MyCargo 2 12-06-2015 05:59 PM FPX submitted Debit Request to bank 12-06-2015 05:59 PM FPX received Debit Response from bank



5.6. Payment Channel

This section allows user to choose the payment channel as in steps below;



- i. Click on if you are agreeing with the FPX terms and condition.
 Please click on FPX Terms and Conditions to read.
- ii. Click on your bank logo as in image above, which will be directed to your preferred bank page.

Section 6. General Payment

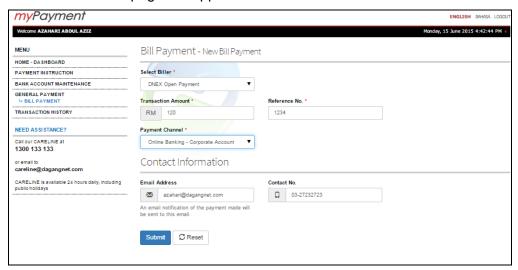
6.1. Bill Payment via myPayment

myPayment allows users to make payments via online for the billers that are registered with Dagang Net.

6.1.1. Bill Payment

To make a payment, please follow the steps below;

- i. After login into myPayment page, click on GENERAL PAYMENT as below image.
- i. Click on LABILL PAYMENT to make payment
- ii. Below page will appear.



i. Select the Biller. Click on the Biller.



ii. Enter the Transaction Amount and Reference No

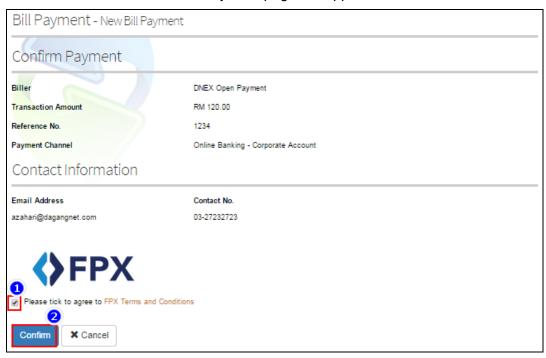


iii. Click on ▼ to select the Payment Channel. Either to pay with Personal (B2C) or Corporate Account (B2BI)





- iv. Once done, click on Submit to submit the payment.
- v. A Confirmation Payment page will appear as below.

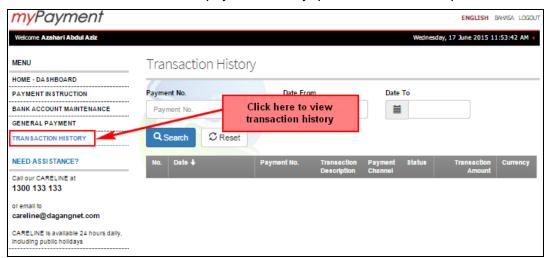


- vi. Please tick Please tick to agree to FPX Terms and Conditions to confirm the payment.
- vii. Click Confirm to continue the payment.

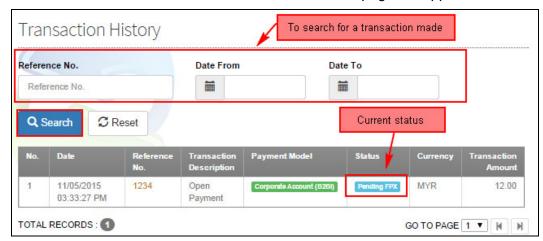


Section 7. Transaction History

To view the status and payment history, please follow the steps below;



i. Click on TRANSACTION HISTORY and below page will appear.



- ii. In this page, user can view all the transactions made and check on their statuses.
- iii. To search for a specific transaction, enter the transaction No and click on to choose the transaction dates.

 Then, click on Search to search for the transaction.

